



## WEBSITE PRIVACY POLICY

### **Our Online Privacy Practices**

Keeping financial and personal information secure is one of our most important responsibilities. RVA Financial Federal Credit Union is committed to protecting the information of members and visitors who use our website. We value our members' trust and handle all personal information with care.

As with information we collect through other means, we use the information members provide online to respond to member needs, service member accounts, and provide members with information about other services.

### **Secure Transmissions**

To ensure information remains confidential, RVA Financial Federal Credit Union uses Secure Socket Layer (SSL) encryption technology to protect information members enter and submit from our website.

### **Email Security**

Email is not a secure method of contact. Members should never provide information that is sensitive or confidential, such as their social security number, account number, or PIN, through unsecured email.

### **Cookies**

A cookie is a small piece of information that a website stores directly on the computer a member is using. Cookies can contain a variety of information, from a simple count of how often a member visits a website to information which allows customization of a website for member use. RVA Financial Federal Credit Union uses cookies to gather data about the usage of our website and to ensure that members have access to their account information. Anytime a cookie is used, personal information is encrypted for our use only and is protected from third party access (a cookie cannot be read by a website other than the one that sets the cookie).

### **Third Party Links**

RVA Financial Federal Credit Union provides links to business partner websites and to other resource websites as a courtesy. A notification message appears as members click on our credit union partner links to advise that they are leaving the RVA Financial Federal Credit Union website and entering an external website outside of our domain. Users are also notified that at any time, they may close their browser window of the external site and return to our website. A business partner website will be identified with our logo; resource websites will not have our logo, and are not endorsed by RVA Financial Federal Credit Union.

Please remember that when a member leaves our site, our Privacy Policy is no longer in effect. Once members visit another website, their web privacy and security is defined by that website's own policies. When accessing any third-party content within, or through, the RVA Financial Federal Credit Union website, we encourage members to review the privacy policy and security offered on that site before providing any personal information. RVA Financial Federal Credit Union does not guarantee or assume liability for any third-party product or service obtained through our website. RVA Financial Federal Credit Union does not represent either the third party or the member if the two enter into a transaction.